

Health Check of an Atlassian System

Reference Report

Initial Situation

The customer already has a Confluence server environment for 2,000 users in productive use. However, there were repeated performance problems. In addition, concerns about security, reliability, etc. arose.

Therefore, the customer decided to bring Polygran as a professional support into the project in order to get an assessment and consulting about the administration of Confluence.

Requirements

- Analysis of the existing Confluence system, infrastructure, configuration, etc.

Challenges

- Evaluation of a third-party system
- Assessment according to experience and best practices

Implementation & Project Flow

In the first step, the actual situation was recorded by Polygran. This was done both under Polygran's own responsibility and in a joint workshop with the customer. Together, the infrastructure setup, the system configuration and the overall system were reviewed.

The collected information was processed and evaluated by Polygran. An ideal configuration was then defined according to Polygran's experience and best practices and compared with the existing configurations. An action plan was created from the discrepancies, which included a step-by-step guide to the ideal configuration.

Project Data

Industry
IT-Services, Facility Services

Company Size
800 Employees

Software Applications
Atlassian Confluence

Project Goal
Evaluation of the current Atlassian Confluence system and derivation of recommendations for action

Project Duration
< 5 Tage

Services

Consulting

- General requirements & settings
- Hardware and Software Requirements
- Configuration
- License management
- Plug-Ins
- Backup Requirements
- Disaster Recovery
- Monitoring

The overall result was presented in a presentation with detailed documentation that identified the weaknesses of the current instance and included specific actions for improvement.

Until today Polygran is the contact for all topics concerning Atlassian and Confluence.